# Exploring social supports/support services and decisions to leave or change with women who have experienced domestic partner violence

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A thesis presented in fulfilment of the requirements for the degree of Doctor of Philosophy

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# Statement of Originality

The thesis contains no material which has been accepted for the award of any other degree or diploma in any university or other tertiary institution and, to the best of my knowledge and belief, contains no material previously published or written by another person, except where due reference has been made in the text. I give consent to this copy of my thesis, when deposited in the University Library\*\*, being made available for loan and photocopying subject to the provisions of the Copyright Act 1968. \*\*Unless an Embargo has been approved for a determined period.

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# Contents

Statement of Originality	i
Acknowledgements	ii
Abstract	ix
Glossary	x
Chapter 1: Introduction	1
1.1 Significance of the study	2
1.1.1 Definitions of domestic violence	3
1.1.2 Prevalence of domestic violence	6
1.1.3 Definitions and models of social support	8
1.1.4 Social support and domestic violence	12
1.1.5 Summary	14
1.2 Organisation of the thesis	15
Chapter 2: Literature Review	
2.1 Search strategy	19
2.2 Women leaving or ending domestic violence	20
2.3 Disclosure of domestic violence	22
2.3.1 Barriers to disclosure	25
2.3.2 Screening for domestic violence in the health sector	27
2.3.3 Mandatory reporting of DV when children are involved	32
2.4 Facilitators for ending or leaving domestic violence	34
2.4.1 Readiness to change	35
2.4.2 Turning points	35
2.4.3 Other facilitators	39
2.5 Barriers to leaving or ending domestic violence	41
2.5.1 Loss of personal identity	42
2.5.2 Financial harriers	43

	2.5.3 Other barriers	. 44
	2.6 Social support; referrals and helpfulness	. 45
	2.7 Social support that may help	. 47
	2.8 Barriers to social support	. 49
	2.9 Social support and leave or stay decision making	. 52
	2.10 Conclusion	. 53
(	Chapter 3: Mode of Inquiry	. 55
	3.1 Why a qualitative approach?	. 57
	3.2 Narrative inquiry	. 59
	3.3 Collecting narratives	. 62
	3.4 Analysis	. 64
	3.5 Focus groups	. 65
	3.6 Interpretation of narratives	. 67
	3.7 Validity	. 70
	3.7.1 Sensitivity to context	. 71
	3.7.2 Commitment and rigour	. 71
	3.73 Transparency and cohesiveness	. 72
	3.7.4 Impact and importance	. 73
	3.8 Conclusion	. 73
(	Chapter 4: Method	. 75
	4.1 Sampling and participant selection	. 77
	4.1.2 Researching sensitive topics	. 78
	4.2 Attention to ethical details	. 80
	4.2.1 Documentation to participants	. 81
	4.2.2 Information and consent procedures	. 82
	4.2.3 Confidentiality and privacy	. 84
	4.2.4 Storage of data for all interviews	. 84
	4.2.5 Discussion of anonymity of participant and data	. 85

4.2.6 Information/advice/services offered to participants	85
4.2.7 Risk of potential harm to participants	85
4.3 Procedure	87
4.3.1 Participants – inclusion and exclusion criteria	87
4.3.2 Reimbursements for participating in the research	88
4.3.3 Benefits of participation	88
4.3.4 Difficulty with recruiting	89
4.3.5 Phase 1 interviews	89
4.3.6 Phase 2 focus groups	89
4.4 Transcribing data	90
4.5 Participant feedback	90
4.6 The interview process for Phase 1 individual participant interviews	91
4.6.1 Phase 1 demographics individual participant interviews	91
4.6.2 Individual participant Interviews – semi-structured questions	92
Text box 1 – Phase 1 Interview	94
4.7 The process for Phase 2 focus groups	95
4.7.1 Phase 2 demographic survey from focus groups	96
4.7.2 Focus groups – semi-structured questions	96
Text box 2 – Phase 2 Focus groups	98
4.8 Analysis	99
4.8.1 My own preconceptions	99
4.8.2 Narrative inquiry framework	100
4.8.3 Data analysis plan	100
4.8.4 Validity	102
4.9 Summary	103
Chapter 5: Phase 1 Findings A: Overcoming Impediments to Actional Leaving Violent Relationships	
5.1 Impediments to action	106

5.1.1 Internal factors	106
5.1.2 External factors	112
5.1.3 Culture of pretence	117
5.1.4 Attachment	120
5.2 The process of leaving	123
5.2.1 The build up to leaving: realisation.	125
5.2.2 Reality checkthis is domestic violence	127
5.2.3 Facing realityregaining strength	130
5.2.4 Leave or die	131
5.2.5 Overcoming impediments to action	132
5.3 After the leavingnot the end of the violence?	137
5.4 Conclusion	. 138
Chapter 6: Phase 1 Findings B: Help Seeking	142
6.1 Informal support	144
6.1.1 Reluctance, help seeking and conditional support	145
6.1.2 Feeling empowered and emotionally supported	147
6.1.3 Opportunistic leaving, fear and safety	148
6.1.4 Pets, neighbours, acts of kindness and information	151
6.1.5 Summary of informal support	153
6.2 Formal support	154
6.2.1 Legal services	155
6.2.2 Health services	160
6.2.3 Social services: government and non-government organisations	163
6.2.4 Formal support: on the right path?	. 169
6.2.4.1 Support that helped	169
6.2.4.2 Support that may harm	170
6.3 Conclusion	171
Chapter 7: Phase 2 Findings: Focus Groups	175

7.1 Roles of professionals/service providers	176	
7.2 Validation and acknowledgement of barriers	177	
7.3 Barriers to leaving – culture of pretence	179	
7.4 Helping women to see reality	181	
7.5 Helping women to develop goals	184	
7.6 Helping women use anger and energy	186	
7.7 Not 'cutting the cord' if women return or stay in domestic violence	187	
7.8 Overcoming or working around the barriers	188	
7.9 Barriers to service provision	194	
7.10 Helping women navigate the legal system	199	
7.11 Collaborating with other services	201	
7.12 Tailored support	204	
7.13 Conclusion	207	
Chapter 8: Discussion: Traversing the Convoluted Façade to Get Help. 209		
8.1 Summary of findings	210	
8.2 Being non-judgemental	211	
8.3 Complexity of barriers	212	
8.4 Flexibility of service provision	215	
8.5 Culture of pretence	216	
8.6 Empowerment versus disempowerment	219	
8.7 Navigating the systems	220	
8.8 Multipronged approach	221	
8.9 Strengths of this research	224	
8.9 Strengths of this research		
	226	
8.10 Limitations	226 227	
8.10 Limitations	226 227 228	

	Appendix 1 Demographic survey for focus group participants	. 231
	Appendix 2 HREC approval May 2007	. 232
	Appendix 3 HREC approval for variations 2008 - 2010	. 233
	Appendix 4 Poster for recruiting participants Phase 1	. 236
	Appendix 5 HREC approved advertisement	. 237
	Appendix 6 Information Statement Phase 1 participants	. 238
	Appendix 7 Consent form Phase 1 participants	. 241
	Appendix 8 Information Statement Focus group participants	. 243
	Appendix 9 Consent form Focus group participants	. 246
	Appendix 10 Confidentiality agreement for transcriptionist	. 248
	Appendix 11 Preliminary findings Phase 1	. 249
	Appendix 12 Phase 1 interviews – demographics and guiding questions	. 252
	Appendix 13 Focus group interview schedule	. 256
	Appendix 14 Summary of findings Phase 2 Focus groups	. 257
E	Bibliography	. 262

#### **Abstract**

This research examined how women perceive their experience of ending or leaving domestic violence and help seeking during that process. Additionally this research investigated how service providers identified their professional role in assisting women to end abusive relationships.

Domestic violence continues to occur worldwide with the long term consequences to health for woman experiencing such abuse being well known. Many women do not recognise their situation as violence and they may choose not to disclose violent behaviour or seek help. Social support provided by informal sources or professional support providers has been associated with a decrease in health effects for women experiencing abuse, particularly where the support provided is matched to the woman's perceived needs.

The research process was undertaken using a narrative inquiry framework with thematic analysis utilised to identify themes. I conducted twelve interviews with women who had experienced and ended violent relationships (Phase 1). Additionally I conducted three focus groups with professionals whose work includes assisting women experiencing domestic violence (Phase 2).

This project identifies and describes the difficulties for women experiencing domestic violence in identifying or acknowledging the abuse in their relationship. Self-blame and other barriers were identified as preventing disclosure but also led women to normalise the violence to enable women to feel 'safe'. This 'culture of pretence' inhibited disclosure and help seeking. This research explores how women overcame the culture of pretence and other barriers in order to leave or end domestic violence. The professional's identified role in this process is reported and analysed.

This project articulated what women said they needed in order to support them in making stay/leave decisions regarding the violent relationships. The provision of tailored support and the difficulties inherent in providing support specifically tailored to women's needs were correspondingly explored. The strength of this narrative research approach included the identification of issues by women and service providers that are pertinent to providing tailored support, including a multipronged approach which incorporates a variety of services that vary depending on her individual requirements at that point in time.

## Glossary

**AVO/ADVO** – Apprehended Violence Order. In NSW AVOs protect people by ordering the defendants not to do specific acts which are set out in a list. Women experiencing abuse from an intimate partner relationship would be seeking a specific type of order called an Apprehended Domestic Violence Order (ADVO) although the participants in this research referred to these orders as 'AVOs' hence the use of this term in this research. In other states different terminology may be used including 'restraint order' which is also referred to in this research.

**CALD** – culturally and linguistically diverse

**CAS** – Composite Abuse Scale

Children and Young Persons (Care and Protection) Act NSW (1998) – shortened to 'Care Act' 1998

**CLE** – community legal education which may be provided by the NGO sector to others in the NGO sector, the public and/or women experiencing domestic violence.

**DOCS** – Department of Community Services; this NSW government department changed its name to Family and Community Services (FACs) however participants in this research still referred to them as DOCS.

**DOH** – Department of Health NSW (name changed to Ministry of Health NSW in 2012 following change of government)

**DV** – domestic violence

**DVLO** – domestic violence liaison officer. Police officer with additional training or qualifications in order to deal with domestic violence matters.

**HREC** – Human Research Ethics Committee (University of Newcastle)

**IVAWS** – International Violence Against Women Survey

**NGO** – non government organisation. They are smaller organisations who are not part of the government sector although rely on the government for funding in addition to raising funds from donations or the private sector. Called the 'third sector' in some countries (first sector government, second sector private).

PSS - Personal Safety Survey (Australia 2005 and 2012)

**SOC** – Stages of Change model

 $\mathbf{TTM}$  - The Transtheoretical Model also called the Stages of Change (SOC) model

**US** – United States of America

WAST - Woman Abuse Screening Tool

WHO – World Health Organization